# User guide for the RFQ-process Supplier



Updated: 2011-12-12



# Table of Contents

1. General Guidelines	3
2. Respond to RFQ	3
2.1 Copy responses from a previous RFQ	
2.2 Manually respond to RFQ	
2.2.1 Flat rates	
2.2.2 Weight break rates	7
2.3 Upload responses to RFQ	
2.3.1 Flat rates	
2.3.2 Shipper steered weight break rates	13
2.3.3 Supplier steered weight break rates	13
3. Submit response	
4. RFQ re-opened	
5. Approve nominated volumes	17
6. Reject nominated volumes	
7. Agreement created	20
7.1 Agreement rates updated	20



## 1. General Guidelines

Some general guidelines to bear in mind:

Finished button = Return to previous page without saving changes

Submit button = Save changes (some information may be locked for editing after submitting)

# 2. Respond to RFQ

Path: RFQ/RFI -> View RFQs



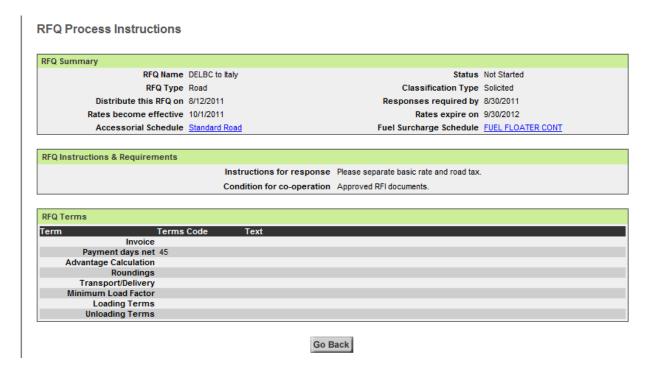
To view general information and conditions for the RFQ, click on the RFQ name.





You will be directed to the õRFQ Process Instructionsö screen where you find information about potential accessorial schedules (extra costs) or fuel surcharge schedules tied to the RFQ.

This screen also holds instructions from the Shipper as well as general terms.



Press Go Back to return to the õSolicited RFQsö screen.

To start working on the RFQ, please click on work on response.

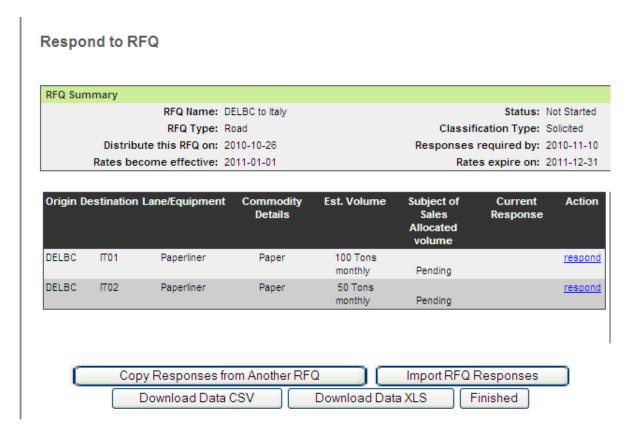
#### Solicited RFQ's



NB! Please do not press *submit response* at this stage as it means that you send the RFQ response to Stora Enso. When you have sent the response it cannot be edited.



# 2.1 Copy responses from a previous RFQ



To re-use the responses from a previous RFQ, click on *Copy responses from Another RFQ*. This allows you to use the responses from an old RFQ as a basis for your response.

# 2.2 Manually respond to RFQ

You can quote on an RFQ either by responding manually on screen or by downloading a response template which you save on your computer, fill in and then import to the system.

If there are only a few lanes in the RFQ, you can process them manually by clicking on the blue link *respond* under heading õActionö.

Origin D	estination	Lane/Equipment	Commodity Details	Est. Volume	Subject of Sales Allocated volume	Current Response	Action
DELBC	IT01	Paperliner	Paper	100 Tons			respond
				monthly	Pending		

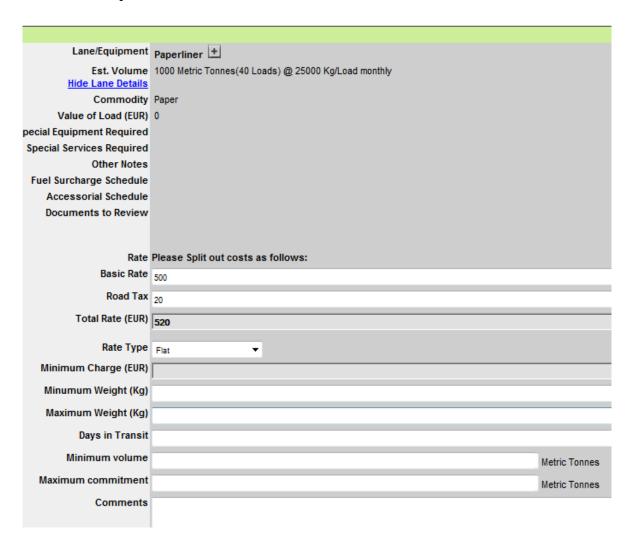
This will take you to the õRespond to Lane on RFQö screen.



#### 2.2.1 Flat rates

For Road RFQs, rate type õFlatö means FTL or lump sum quote for a certain weight break, (e.g. 300 EUR for a load of 10-15 tonnes).

In below example, the supplier has inserted 500 EUR as a õBasic rateö and 20 EUR as õRoad Taxö. The system automatically sums this up in the õTotal Rate (EUR)ö field, which is the full truck load quote.





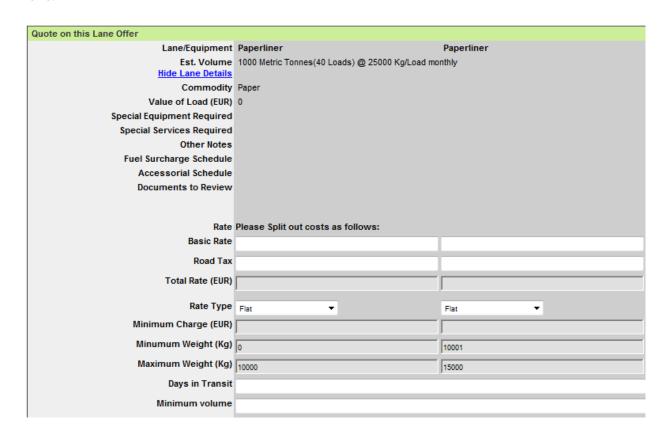
If you like you can state days in transit, minimum volume, minimum commitment and some comments.

Press *Submit & Return* to save changes and return to the lane list. Repeat the procedure for all lanes. You also have the opportunity to *Decline Lane*.

#### 2.2.2 Weight break rates

#### Shipper steered weight breaks

Shipper can include weight breaks in the lanes you are asked to provide quotes for. Please select appropriate õRate Typeö for each weight breaks, e.g. õFlatö for FTL quotes and õPer Tonö.



In above example the õMinimum Weight (Kg)ö and õMaximum Weight (Kg)ö are greyed out which means that Shipper does not allow you to alter the weight breaks. If these fields are white, suppliers are allowed to edit the weight breaks, thus adjust the weight ranges.



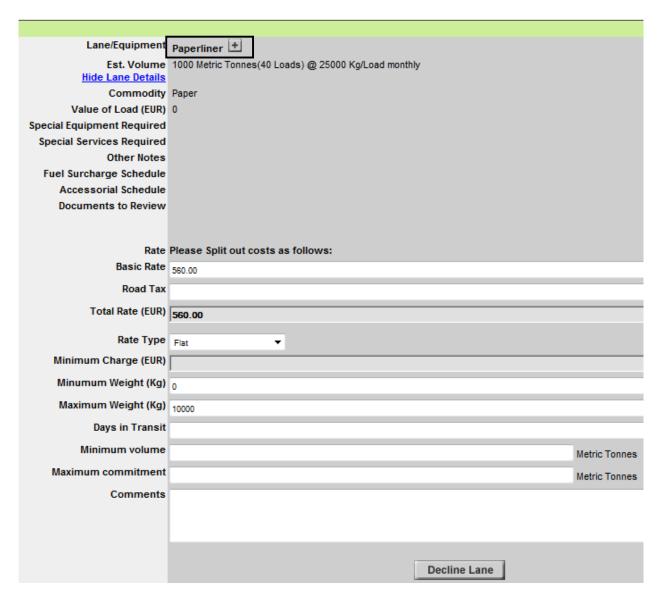
<u>In below example, the õMinimum Weight (Kg)ö and õMaximum Weight (Kg)ö are not greyed</u> out which means that the supplier can edit the weight breaks.





#### Supplier steered weight breaks

Shipper can allow supplier to include optional weight breaks in the RFQ response. If there is a plus sign next to the õLane/Equipmentö, the Supplier is allowed to include weight break quotes.



State õBasic Rateö (õRoad Taxö if needed), õRate Typeö as well as õMinimum Weight (kg)ö and õMaximum Weight (kg)ö followed by *Save changes*.

Add selected number of weight breaks by clicking on the plus sign, Paperliner 1

Modify rates and weight breaks. Continue by filling in *Minimum volume* and *Maximum commitment*. The time period and the unit of measure have the same unit of measure as the *Estimated volume* (in above example õtons monthlyö)

Press Submit & Return.



## 2.3 Upload responses to RFQ

By pressing *Download Data XLS* in the õRespond to RFQö screen you can download a sample template and enter the quotes directly in the spreadsheet. This option is recommended if the RFQ contains multiple lanes as it offers you a faster way of quoting than on screen.

After you have saved the file on your computer and filled in the data, you upload it by using the *Import RFQ Responses*. Choose Excel format and press *Browsei* followed by *Send File*.

Below please find some instruction for filling in the template spreadsheet.

Following columns can be used by the Supplier:

CC A. Basic Rate

CC B. Road Tax

Rate

Rate Type

Days In Transit

Min Charge

Min Volume

Max Commit

**Carrier Notes** 

Decline Flag

If Shipper has allowed the Supplier to include or alter weight breaks, also following columns can be edited:

Min Weight

Max Weight

#### To decline lanes:

Please fill in "No" in column õDecline Flagö for all lanes where you wish to submit a rate. For all lanes you wish to decline, please fill in "Yes". For all declined lanes, also leave õCC Basic Rateö, õCC Road Taxö, õRateö and õRate Typeö columns blank.

#### A tip before getting started:

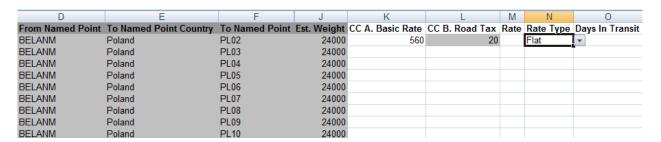
If you are using the file uploading alternative for the first time, it is recommended to respond to one lane on screen first and then download the template. In this way the response for the first lane will be pre-filled for you in the template and thus can be used as a master lane when filling in the rest of the lanes.



#### 2.3.1 Flat rates

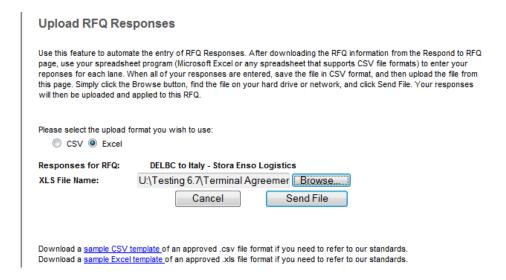
Below screen shot shows an example of the template file for rate uploading. The Supplier has filled in õCC A. Basic Rateö and õCC B. Road Taxö and these have been auto-summed in column õRateö. Furthermore, Supplier has selected õRate Typeö flat by using the drop-down menu.

When the Supplier has finished filling in the rates, the file is saved on the computer and imported to the system by



After you have entered the data in the Excel file, save it on your computer and return to the õUpload RFQ Responsesö screen (Path: RFQ/RFI -> View RFQs -> work on response -> Import RFQ responses)

To upload the RFQ response file select Excel format followed by *Browseí* to pick up the file from your computer and then press *Send File*.

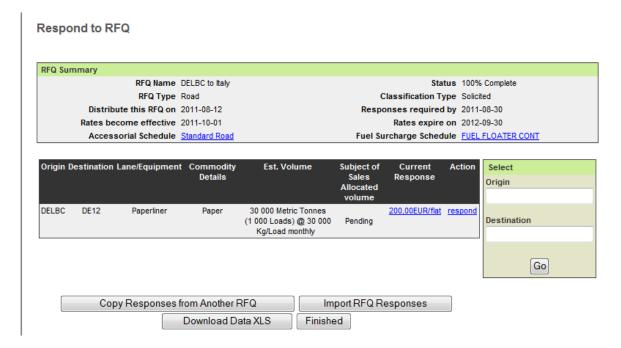




The system will inform you if the file was successfully uploaded.



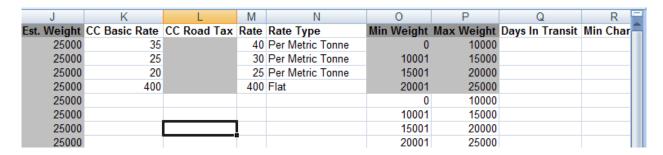
Click on *Click Here* to view the uploaded rates.





## 2.3.2 Shipper steered weight break rates

Below please find an example of a template where the Shipper has not allowed the Supplier to edit the weight breaks (first four rows) as these are greyed out. However, for the second lane (last four rows) the weight breaks have not been greyed out which means that they can be altered by the Supplier.



State õCC Basic Rateö and if needed õCC Road Taxö as well as õRate Typeö. The file will automatically sum up the õRateö field.

After you have entered the data in the spreadsheet you upload it by pressing *Import RFQ Responses* in the õResponse to RFQö screen. Choose Excel format and press *Browseí* followed by *Send File*.

## 2.3.3 Supplier steered weght break rates

The Shipper could allow the Supplier to include weight breaks in the response, although no weight breaks have been set by Shipper. To check if the Supplier is allowed to use weight breaks, check if the file has the columns õMin Weightö and õMax Weightö.

To insert weight breaks in the sample template, simply insert rows in the file to create desired weight breaks. Copy the row and insert it below and repeat this until you have a desired number of weight breaks.

Thereafter you state õMin. Weightö and õMax weightö for each row as well as the rates.

J	K	L	M	N	0	Р	Q
Est. Weight	CC A. Basic Rate	CC B. Road Tax	Rate	Rate Type	Min Weight	<b>Max Weight</b>	Days In Transit
25000							
				1			



It is recommended to copy the whole row to not miss any data when creating weight breaks.

For instance the õRFQ Lane Idö needs to be identical for all weight breaks in one lane.

Rate Upload template (continue)



After you have entered the data in the Excel file, save it on your computer and return to the õUpload RFQ Responsesö screen (Path: RFQ/RFI -> View RFQs -> work on response -> Import RFQ responses)

To upload the RFQ response file select Excel format followed by *Browseí* to pick up the file from your computer and then press *Send File*.

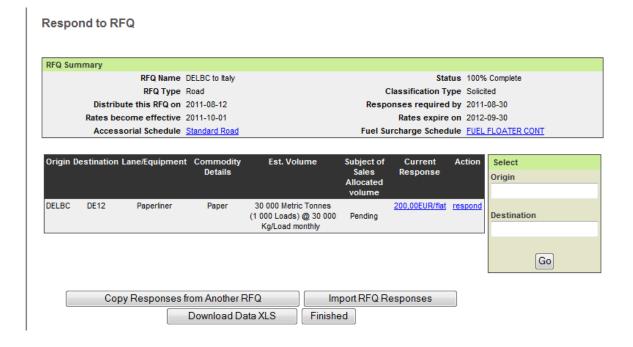
Upload RFQ Re	sponses
page, use your spreadsh reponses for each lane.	nate the entry of RFQ Responses. After downloading the RFQ information from the Respond to RFQ neet program (Microsoft Excel or any spreadsheet that supports CSV file formats) to enter your When all of your responses are entered, save the file in CSV format, and then upload the file from a Browse button, find the file on your hard drive or network, and click Send File. Your responses d applied to this RFQ.
Please select the upload  CSV Excel	format you wish to use:
Responses for RFQ:	DELBC to Italy - Stora Enso Logistics
XLS File Name:	U:\Testing 6.7\Terminal Agreemer Browse
	Cancel Send File
	template of an approved .csv file format if you need to refer to our standards.  I template of an approved .xls file format if you need to refer to our standards.



The system will inform you if the file was successfully uploaded.



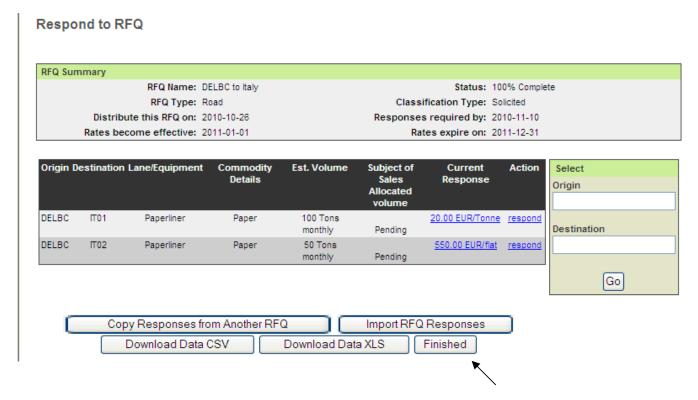
Click on *Click Here* to view the uploaded rates.





# 3. Submit response

When you have õworked on the responseö, thus submitted the rates on screen or uploaded them by means of the Excel file you need to submit the response. The rates will be available for Stora Enso and you can no longer edit them.



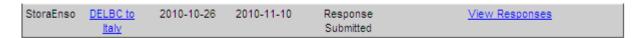
Click on Finished to return to the main screen.

StoraEnso DELBC to Italy 2010-10-26 2010-11-10 100% Complete work on response / submit response / decline

Click on the link *submit response* to send the response to Stora Enso.



A pop-up window asking for your confirmation will appear. Click *OK* if you wish to send your response, otherwise click *Cancel*. NB! Once you have submitted your response, you cannot edit it unless Stora Enso re-opens the RFQ.



The status will change to õResponse Submittedö. Please await Stora Ensoøs response.



If you have activated the notifications in öMy Profileö (upper right hand side corner of the screen), you will receive an e-mail when Stora Enso has pre-published awards for the RFQ.

## 4. RFQ re-opened

After you have submitted your response, Stora Enso could re-open the RFQ and you will be asked to review your response, adjust it if you like and submit it again.

It can be that Stora Enso has re-opened the entire RFQ, or only selected lanes. If only selected lanes have been re-opened, the other lanes will be locked for you to edit.

If you have activated the notifications in õMy Profileö you will receive following e-mail when an RFQ has been re-opened:

You are receiving this message because you have chosen to be notified of RFQ activity on <u>CarrierPoint</u>. The following RFQs have been distributed or changed since the last e-mail you received:

Stora Enso Logistics has created or altered a CarrierPoint RFQ that needs your attention. To view the RFQ, click on the RFQ name hyperlink below:

RFQ Name: DELBC to BE

Activity: RFQ has been re-opened for your further review and must be re-submitted by 11/20/2010

Message: Please update rates.

# 5. Approve nominated volumes

When Stora Enso has awarded volumes they will pre-publish the awards which you should approve or reject. If you have activated the notifications in öMy Profileö, you will receive an e-mail when Stora Enso has pre-published the awards.

When Stora Enso has awarded volumes they will pre-publish the awards which you should approve or reject.

Path: RFQ/RFI -> View RFQs

StoraEnso	DELBC to	2010-10-26	2010-10-28	Award Needs	View Responses
	<u>ltaly</u>			Approval	

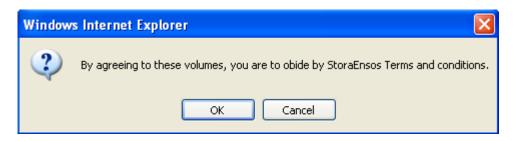
Click on link View Responses.

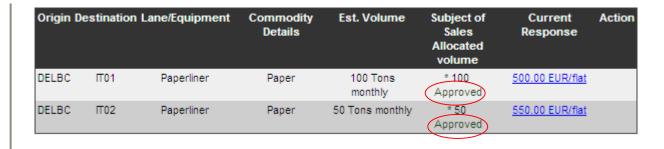




In this screen you can see the allocated volume. In above example, the carrier was awarded 100% of the estimated volume for this lane (100 tons for DELBC-IT01 and 50 tons for DELBC-IT02).

To allow Stora Enso to create an agreement from the agreed rates and nominated volumes, please click on *Confirm Agreement*. A pop-up window will appear, click õOKö to proceed.





When you have confirmed the agreement, õApprovedö will appear under the allocated volume.



You can õDownload Data XLSö to save a copy of the agreed rates.

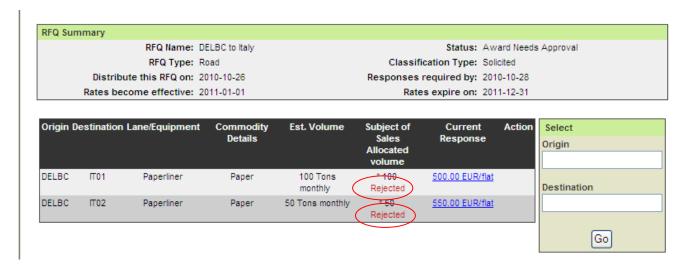
If you were not nominated any volumes the õSubject of Sales Allocated volumeö be empty.





# 6. Reject nominated volumes

If you wish to reject the agreement, click on Reject Agreement.



When you have rejected the agreement, õRejectedö will appear under the allocated volume.

When you have approved or rejected the nominated volumes, please press *Finished*.

Please press õFinishedö to return to the main screen.

# 7. Agreement created

When you have confirmed an agreement, the status will change to õAwardedö. Stora Enso can now create a contract based on what you have agreed. The RFQ process has now been completed and once the agreement has been activated, the agreement information can be viewed by clicking on the õView Agreementö link.

Stora Enso	81754 Flat rate	8/15/2011	8/3/2011	Awarded	View Agreement / View Responses
Logistics	only				

# 7.1 Agreement rates updated

The Shipper can make changes to the agreement rates during the agreement period. Any changes to the rates must be approved by the Supplier before the Shipper can re-activate the agreement.

If the Shipper has made changes to agreement rates, you will receive a notification about this and the RFQ status will be õChanges Need Approvalö.



Click on View Agreement which will direct you to the õView Agreementö screen.



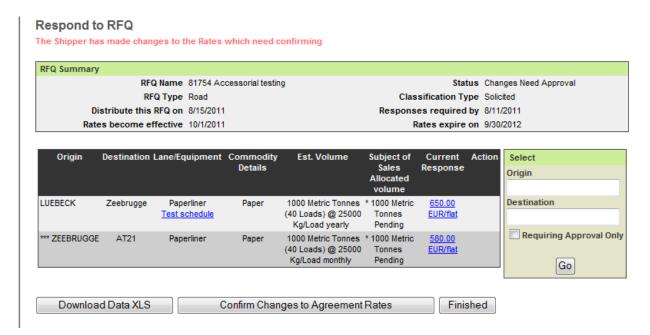
If you scroll down to the bottom of the screen you will be able to view what changes have been made in the õAgreement Message Logö.



Press Finished and select View Responses.



This will take you to the õRespond to RFQö screen where you are asked to *Confirm Changes to Agreement Rates*. The õ\*\*\*ö signs (next to lane ZEEBRUGGE to AT21ö indicates that this lanes has been modified.





When you have approved the changes to the agreement rates, press *Finished* to return to the õSolicited RFQsö screen.

The RFQ status has now turned to õAwardedö and Stora Enso will now be able to re-activate the agreement.



A notification will be sent when Shipper has reactivated the agreeement, informing about õRFQ rate have been put into affect as from date Xö.